

"Give a man a fish and he will eat for a day; teach a man to fish and he will eat for a lifetime."



Catch of the Day



Learn To Fish the vast ocean of computer know-how!

The Deception of E-mail

by Kathy

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E-mail wasn't originally designed to be used as it is today. Our current e-mail system includes many shortcomings that allow messages to easily be falsified. Knowing a few important facts can protect you almost as well as any security software.

E-mail senders can be faked. Faking the sender of an e-mail is as easy as writing a different return address on an envelope. So just because an e-mail says it comes from *service@paypal.com* doesn't mean it actually does.

Links in e-mails don't necessarily go where they say they do. Clickable links in e-mails are like buses. Before you board, you look at the sign on the bus to confirm that it's going in the direction you want. But ultimately it's not the sign that guarantees you'll arrive at your destination, but the driver! Deceptive links often say they point to one web page, but in reality take you to another. Hovering your mouse over an e-mail link without clicking will sometimes reveal the true destination of the link. When in doubt, don't click.

Good looks don't guarantee authenticity. Phishers wear stolen suits. A criminal can design an e-mail to look like it came from Washington Mutual simply by copying design elements from Washington Mutual's real web page or e-mails.

By now we've all figured out that no Nigerian prince is going to make us rich. But remembering these facts will tip you off to more subtle threats. (By the way, the IRS doesn't send e-mails about stimulus checks.)

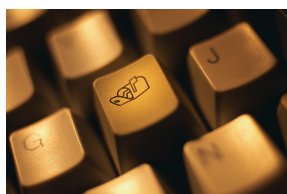


Service Spotlight: E-mail Efficiency

Do you have more than ten e-mails in your inbox? Fifty? One hundred? If your inbox is more than one screenful, contact Kathy for help organizing your messages. You'll get peace of mail *and* peace of mind.

Call (518) 724-0828 or mail info@LTFtech.com.

Shortcut of the Month (brought to you by the letter ...)



Increase efficiency with keyboard shortcuts!

Go Back in Time: Undo with Ctrl-Z (⌘-Z on Mac)

Have you ever made a mistake on your computer (like erasing text) and wished you could go back to the way things were? In almost every program on Windows you can undo your last action by pressing **Ctrl-Z**. Press it repeatedly to undo several actions in a row. So next time you make a mistake, try this shortcut to save the day! (On the Mac, press **⌘-Z** to do the same thing.)

The Random Resource

...because your computer isn't just for computing

Some people love to geek out with their computers, but most people — including children — are using them mainly for communication. Do you know how to keep your kids safe online? Visit NetSmartz.org, a safety resource for parents and children, from the National Center for Missing & Exploited Children and the Boys & Girls Clubs of America.

LTF Tech provides custom computer training and consulting. Visit the web site at www.LTFtech.com. To join the mailing list, make a topic suggestion, or for other information, e-mail info@LTFtech.com.
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